

Local Events

Oregon Mortuary & Cemetery Board Meetings

Tuesday, April 10th
Tuesday, July 10th
Tuesday, September 18th (Strategic Planning)
Tuesday, October 9th
Tuesday, December 11th (Optional)

Please note:
Meetings will typically be held at the
State Board Offices at
800 NE Oregon St, Suite 430
in Portland at 9 AM.

For official location information,
you can contact the OMCB at 971.673.1500

Funeral Service Practitioner & Death Care Consultant Exam Schedule

(Exams Held At The Portland State Office Building)

TBA

OFDA Events

2018 Convention
May 6-8th
Three Rivers Resort
Florence, OR

National Events

February 2018

23-25th
NFDA
2018 Cremation Conference
Tradewinds Island Grand Resort
St. Pete Beach, FL

March 2018

11-13th
NFDA
Meet The Mentors
Emory Conference Center Hotel
Atlanta, GA

April 2018

13-15th
NFDA
Professional Women's Conference
One Ocean Resort & Spa
Atlantic Beach, FL

25-27th

NFDA
Advocacy Summit
The Mayflower Hotel
Washington, DC

July 2018

8-11th
NFDA
Leadership Conference
The Omni Grove Park Inn
Asheville, NC

11-13th

NFDA
Business Conference
The Omni Grove Park Inn
Asheville, NC

October 2018

14-17th
NFDA
2018 International Convention & Expo
Salt Lake City, UT

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The Communicator

January/February 2018



Certified Death Record Copy Fee Increased

Reprinted from the OMCB E-News, January 2018

On January 1, 2018, the Oregon Health Authority implemented the next phase of the 2016 vital records fee increase, which impacted the cost of certified copies of records of death. The fee for the first copy of a vital record remains the same. The fee for each additional copy is now \$25.00. Additional information about the fee change can be accessed at:

<http://www.oregon.gov/OHA/PH/BIRTHDEATHCERTIFICATES/Pages/fee-changes.aspx>

OMCB License Renewals

Reprinted from the OMCB E-News, January 2018

All Embalmers, Funeral Service Practitioners, Combination (FSP/Embalmer), and Trainees (Apprentices) licenses expired on December 31, 2017.

If you failed to renew your license in time, don't despair. While your license has now lapsed, you can still renew your license before March 31st, 2018 by completing the renewal materials, and paying the license fee along with a re-instatement fee. But don't delay—any lapsed licenses not renewed by March 31st, 2018 will become permanently lapsed. For more information and to complete the renewal process online, please visit the Board's website: www.oregon.gov/Mortcem and click on Complete Renewal.

You may complete and pay for your renewal online, renew online and pay by check, or you may print, complete and mail a hard copy form and pay by check.

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by the
Oregon Funeral
Directors Association
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Portions of this newsletter
are taken from other
sources and may not
represent all available data
or be complete statements.
An attorney or accountant
should be consulted on any
legal or tax matters.
Conclusions are based on
our best analysis of
industry information
sources.

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President's Letter

We are living in a unique time in society where we are at once more connected to others than ever before and also more disconnected from others than ever before.

The internet in general, and social groups such as Facebook, give us a (sometimes false) sense of having a deeper and wider network of people we care for and who care for us. There are many benefits to groups such as Facebook. I have reconnected with long lost friends from around the world and we are able to share snippets of our lives with each other that convey our attitudes and activities, but that is not a substitute for physical interaction or face-to-face conversations with real people.

On the negative side of social media, some people feel that they get all the socialization they need sitting by themselves looking at a screen and that they do not need to physically engage with others. Others take great offense with the political or social views of family or friends causing them to end relationships without any real dialogue taking place between the two parties.

When the vast experience of life gets distilled down to an iPad screen, when the richness of life is reduced to 280 characters, life and relationships become very shallow. If we believe life can be lived in isolation, then it follows that mourning the death of someone can be done that way as well and there is no need for a gathering to remember the life lived and support one another through the loss.

There are many wonderful web based products designed to assist people through the grieving process, but nothing can take the place of a gathering, and no one can better assist a family in the planning and execution of a funeral or memorial service than their Funeral Director. We are not being self-serving when we counsel families to have a service. It is the best advice we can give them. I would encourage you, while maintain your professionalism, to be bold in speaking the truth to grieving families about the importance of the gathering.

Jeff Musgrove
OFDA President

Executive Director's Letter

2018 is here! With it come the resolutions and increased energy that move us forward, even if the weather doesn't cooperate. Before we know it, the OFDA Convention will be upon us! The convention will be held May 6-8th, at the Three Rivers Casino Resort in Florence. We will be sending notices for the events very soon. The Golf Tournament supporting the OFDA Mortuary Sciences Degree will be conducted on Sunday, May 6th at the Ocean Dunes Golf Links in Florence...Please mark your calendar, it is always great fun.

The OFDA conducted the Portland District Meeting at the Monarch Hotel in Clackamas on January 18th. OMCB's Chad Dresselhaus provided an update on the various efforts being undertaken by their agency regarding some legislative rule and committee work as well as indigent fund data. He also explained the recent temporary change to the Day Use permit. Wally Ordeman updated the group on the OFDA's legislative effort regarding the Day Use Permit for burial at Cemeteries with licensure problems. The OFDA will update everyone as the process moves forward in the legislation.

We continue to work with various State offices in an attempt to update the Disaster Preparedness Plans within Oregon. This has been an ongoing effort to ensure we are prepared when the event happens. We will meet again at the State ME Offices on February 21st where Candy Cates will begin our efforts for 2018. The OFDA will update the membership as we move forward.

Thank you for your support,
Rick



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11-2018-12/14



VA Publishes Revised VA-Form 40-1330

Reprinted from a VA Press Release, Jan. 2018

The Department of Veterans Affairs (VA), National Cemetery Administration (NCA) values its partnership with you as we seek to honor the service of Veterans and their families with VA memorial benefits. We could not accomplish this task without your strong support. For that reason, we are sending you this message so that you can help us inform Veteran families of updated application and eligibility information for Government-furnished headstones, markers, or medallions for placement in private or local Government cemeteries.

Today, VA published a revised VA Form 40-1330, *Claim for Standard Government Headstone or Marker and VA Form 40-1330M, Claim for a Government Medallion for Placement in a Private Cemetery*.

Both forms are now available on VA's website at www.va.gov/forms. All other versions of the VA Form 40-1330 are obsolete. Please ensure the most current version dated December 2017 is submitted.

For your convenience, we have included a direct link to both claim forms: <https://www.va.gov/vaforms/va/pdf/VA40-1330.pdf> and <https://www.va.gov/vaforms/va/pdf/VA40-1330M.pdf>

Why Did We Change Our Forms?

The revision of the forms are primarily a result of two recent changes in the law:

Headstones and Markers

Under 38 CFR 38.600(a)(1) only the following individuals may apply for a burial headstone or marker:

- 1) a decedent's family member;
- 2) a personal representative;
- 3) a representative of a Congressionally-chartered Veterans Service Organization;
- 4) an employee of a state or local government whose official responsibilities include serving Veterans;
- 5) any individual who is responsible, under the laws of a state or locality, for the disposition of unclaimed remains or matters related to the decedent's interment or memorialization; or
- 6) any individual, if the dates of service of the Veteran ended prior to April 6, 1917.

Note: For a memorial headstones and markers that commemorate the memory of an eligible individual, the applicant must be a member of the decedent's family, 38 CFR 38.600(a)(2).

Medallions:

Public Law 114-315 authorizes VA to furnish a Government medallion in lieu of a traditional Government headstone or marker to Veterans **who served on or after April 6, 1917**, and whose grave in a private cemetery is marked with a privately purchased headstone or marker.

What Was Changed On The Forms?

1. On the VA Form 40-1330, *Claim for Standard Government Headstone or Marker*, we updated the selection box for each eligible claimant (as identified under 38 CFR 38.600(a)(1)).

2. On the VA Form 40-1330M, *Claim for a Government Medallion for Placement in a Private Cemetery*, we updated our General Information Sheet to reflect that Veterans who served on or after April 6, 1917, and whose grave in a private cemetery is marked with a privately purchased headstone or marker are eligible for a Government medallion. Previously, only Veterans who died on or after November 1, 1990 were eligible for the Government medallion.

Additionally, both forms now:

Ask for demographic information (which is optional) for statistical reporting purposes only,

Allow claimants to request one or more Presidential Memorial Certificates, and

Include a fax cover sheet with a checklist for convenience.

Thank you for your understanding regarding this matter. Should you have additional concerns regarding the headstone and marker, and medallion claim forms, please contact us using our Inquiry Routing & Information System <https://iris.custhelp.com>, so we can track inquiries and respond promptly.

For information on VA burial benefits, visit <http://www.cem.va.gov> or call (800) 827-1000.

Please look for our future e-mails on memorial benefits available for eligible Veterans and spouses. Also, please encourage your friends and colleagues to sign-up for notifications, future e-mail updates and information regarding VA memorial benefits through GovDelivery at <https://public.govdelivery.com/accounts/usvanca/subscriber/new>

Weddle Funeral Service Under New Ownership

Funeral Home purchased by female local

Weddle Funeral Service is under the new ownership of Marion County native Natasha Tjaarda.

"I am incredibly proud to be able to continue the legacy of the Weddle and Etzel families and serve the community of Stayton and surrounding areas. This opportunity for me is a true homecoming growing up in the area and I will continue the same low cost, personalized services and excellent customer relations." -Natasha Tjaarda

Natasha is not your typical funeral director- at only 33 years of age she is now one of the youngest funeral home owners in the State of Oregon and one of only a handful of sole female owners. She began her career while attending McNary High School as part of a health occupations course. After graduating from Mt. Hood Community College as within a few short years was promoted to management at the funeral home she was employed by. Her knowledge and expertise in the field has been noted as she was a contributor to the Oxford Text of Palliative Nursing, former Vice-President of the Northwest Association for Death Education and Bereavement Support (ADEC), certified educator with the National Hospice and Palliative Care Organization (NHPCO) and a certified celebrant with accreditation from the Insight Institute.

Natasha is also joined by her fiancé Ryan Steele who is an OEF veteran and served a tour in Iraq. After returning home he travelled all over the state as part of Oregon's Funeral Military Honors Team. Ryan has worked for Willamette National Cemetery helping veterans navigate the VA system and ensuring they receive all deserved benefits.

"Ryan's expertise working for the National Cemetery Administration in addition to his veteran status is a large asset for our community. We can ensure all veteran families we serve will have an excellent resource in Ryan"- Natasha Tjaarda, owner

Weddle Funeral Service has been serving the community for over 100 years and for the last four years won Best Funeral Home Salem/Mid Valley by the Statesman Journal; the funeral home has been operated by Randy and Carrie Etzel-Durig.

"We know the community will be well taken care of under Natasha's ownership, she is from the area and understands the needs of our community and families we serve. It was a very difficult decision to move on and focus on our other businesses, however, we know our community is in the most capable hands"- Randy and Carrie Etzel-Durig

The name, staff and operation will remain unchanged under the new ownership. It is noted that Hubbard Chapel that was also owned by the Etzel-Durig family is no longer acting as a funeral home but solely as a wedding facility.

Weddle Funeral Service will be handling all arrangements for families needing assistance with funeral arranging. Natasha and Ryan welcome everyone on Monday, February 12th from 4:00-5:00 pm for food and refreshments at the funeral home located at 1777 N. Third Ave. Stayton, OR 97383 to meet the new owners and enter a basket drawing.

Important Study Finds Formaldehyde Does Not Cause Cancer by Gene Mutation

Reprinted from a NFDA Press Release, January 2018

Recently, the Health and Human Services National Toxicology Program (NTP) announced the results of an important study, ruling out the possibility that formaldehyde exposure causes cancer due to the mutation of the gene Trp53.

This study is good news for funeral directors as it leads to a better understanding of how formaldehyde may cause cancer and how to avoid those exposures.

Previous studies had suggested an association between mutations in the Trp53 gene, which is a tumor suppressor and formaldehyde-induced cancers. The objective of this study was to evaluate the potential role of the Trp53 gene.

The study concluded that inhalation by mice of a maximum tolerated dose of formaldehyde did not cause an increased incidence of nasal tumors, leukemia, or lymphohematopoietic tumors in Trp53+ mice. Both mouse strains developed a variety of cell changes and tumors, but all were considered not a result of formaldehyde exposure. NPT concluded that the results of this short-term carcinogenicity study do not support a role for Trp53 in formaldehyde-induced neoplasia.

The American Chemistry Council described the study as "adding] to the scientific evidence that finds formaldehyde doesn't cause cancer."

Formaldehyde is among the most widely studied of all chemicals. Formaldehyde inhalation has been linked to nasal cancer and leukemia, including myeloid leukemia in funeral directors. In 2011, the NTP determined that formaldehyde exposure may cause cancer in humans and listed formaldehyde for the first time as a carcinogen on its 14th Report on Carcinogens.

Domestic and international government agencies and scientists supported by industry have continued to study formaldehyde, trying to figure out the mechanisms by which formaldehyde causes cancer and the risk associated with formaldehyde exposure.

EPA's Integrated Risk Information System (IRIS) program has not yet issued a revised formaldehyde risk assessment, following the agency's 2010 risk assessment that was intensely criticized by the National Academy of Sciences. Under the European Union Biocides Product Regulation, Germany is expected to issue an evaluation of the risks associated with formaldehyde use in embalming, but not until 2023.

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The Mt. Hood Funeral Service Program Needs Your Help!

Mt. Hood Community College Funeral Services Program has a **consistent need for bodies so students can get the necessary personal experience in the lab (embalming, other preparation). Transportation reimbursement is now available!**

MHCC will pay \$150.00 each way. Funeral homes can use this program to offer free embalming to families - and the families can know they are helping a great educational facility where our new or future funeral directors and embalmers learn their profession. If you bring us a body for embalming, and then pick it up again, you can bill the college for \$300.00.

It is essential that written permission from the family be obtained before bringing any bodies to the lab.

Indigent bodies may be embalmed as well. For more information, contact Doug Ferrin at 503.491.6940



We are accepting bodies from now until March 16th

“The Lionesses” - A Tribute to Women in Military in Springfield, Oregon

Written by Amber Fossen,
Public Affairs Coordinator for the City of Springfield



Pictured: Bronze artists Rip Caswell and Alison Brown of Campus Sculpture; staff member Neil Laudati

Women have served on behalf of our country in many roles. In honor of their commitment, the City of Springfield, Oregon and the Springfield Women Veterans Committee worked together over the last 18 months to develop a bronze sculpture that honors all women who have served in the United States military. The committee developed objectives and characteristics for this public art piece. They wanted it to reflect and represent all women in the military who embody courage, tenacity, leadership, loyalty, honor and strength.

Bronze artists Rip Caswell and Alison Brown of Campus Sculpture captured the spirit of women in military by meeting and learning from the women veterans involved in this effort. This collaboration resulted in something that is truly special.

The Oregon Women Veterans Memorial sculpture, called “The Lionesses,” is one of only a handful of memorials in the entire nation dedicated to women in the military. It is possible thanks to a State of Oregon **Veterans & War Memorials Grant** and transient room tax funding.

The three lionesses depicted together are symbolic of all women veterans past, present, and future. Underneath the lionesses’ paws, all five branches of the United States military service are symbolically represented.

The sculpture was dedicated on Friday, November 10, 2017 with the support of hundreds who attended the event.

Next time you visit Springfield, Oregon, take a moment to visit this new memorial. Remember the many women who dedicated their lives on behalf of their fellow Americans. Think of the women currently in service and of those who will serve in the future. They are all our heroes.

Location

The Oregon Women Veterans Memorial sculpture is located at the corner of “I Street” and Mohawk Boulevard in Springfield, Oregon. The sculpture was installed in the Springfield Veterans Memorial Plaza, which is within Willamalane Park and Recreation District’s park.

About Springfield Veterans Memorial Plaza

The memorial plaza provides community members and guests a place for reflection, education, and events. It is ADA accessible and within a beautifully maintained park to serve as a space to honor those who have served our country. The memorial plaza also features a memorial to Vietnam Veterans and will be the site of future memorials.

OSHA Adjusts Penalty Amounts For 2018

Reprinted from the PFDA Newsletter, February 2018

On January 2nd, civil penalty amounts for violations of workplace safety and health standards increased by two percent from last year. In accordance with the Federal Civil Penalties Inflation Adjustment Act Improvements Act of 2015, the Department of Labor is required to adjust penalties for inflation each year.

New penalties for willful and repeat violations are \$129,336 per violation; serious, other-than-serious, and posting requirements are \$12,934 per violation; and failure to correct violations is \$12,934 for each day the condition continues.

Mark Your Calendars!

**2018 OFDA Convention
May 6-8th
Florence, Oregon**

Foundation Partners Group Appoints Jason Widing As Vice-President of Business Development

Reprinted from the NFDA Memorial Business Journal, 11/30/2017

Foundation Partners Group has announced that Jason Widing has joined the firm as vice president of business development.

“Jason has been developing strong relationships in the industry for years,” said Bob Bukala, president and CEO of Foundation Partners Group.

“His ability to connect with funeral home owners and really understand their business is something that made him a perfect fit for our business development team. We look forward to having Jason join our team and become a major contributor to our business strategy.”

Widing has more than 15 years of business development experience in the funeral service industry. Prior to joining Foundation Partners Group, Widing was senior director of business development for Precoa, where he was responsible for driving and delivering new business objectives through strategic partnerships.

“This is very much a relationship industry,” said Widing.

“For me, what I do is not transactional – it’s about furthering the legacy of the firm. One of the most important parts of my job is to understand the needs and wants of the owners and the communities they serve. Partnerships are built on understanding.”

NFDA’s Annual Cremation Education Event Has A New Date and Location

Reprinted from a NFDA Press Release, 12/11/2017

Escape from the cold, snowy heart of February and make your way to the sun and sand of Florida for the 2018 National Funeral Directors Association (NFDA) Cremation Conference. Join expert presenters and colleagues from small- to mid-sized firms to design strategies for communicating the value of the funeral; boosting the profitability of your cremation business; becoming the cremation expert in your community, whether you own a crematory or work with a third-party; and much more. The conference will take place February 23-25 at the Tradewinds Island Resort in St. Pete Beach, Fla.

Darrell Hill of EternityGardens.com in Chicago, Ill., attended last year’s cremation education event in Atlanta. “I attended to learn about cremation, how the industry is changing in response to it, and to understand the needs of funeral directors who serve cremation families. I’ve been blown away by the generosity, the perspective, and the insights shared with us by the presenters. I’ve also been truly touched by the level of sharing from the attendees: what works for them, what doesn’t work for them; what are their trials, their challenges, and their opportunities. It’s been a thoroughly wonderful retreat.”

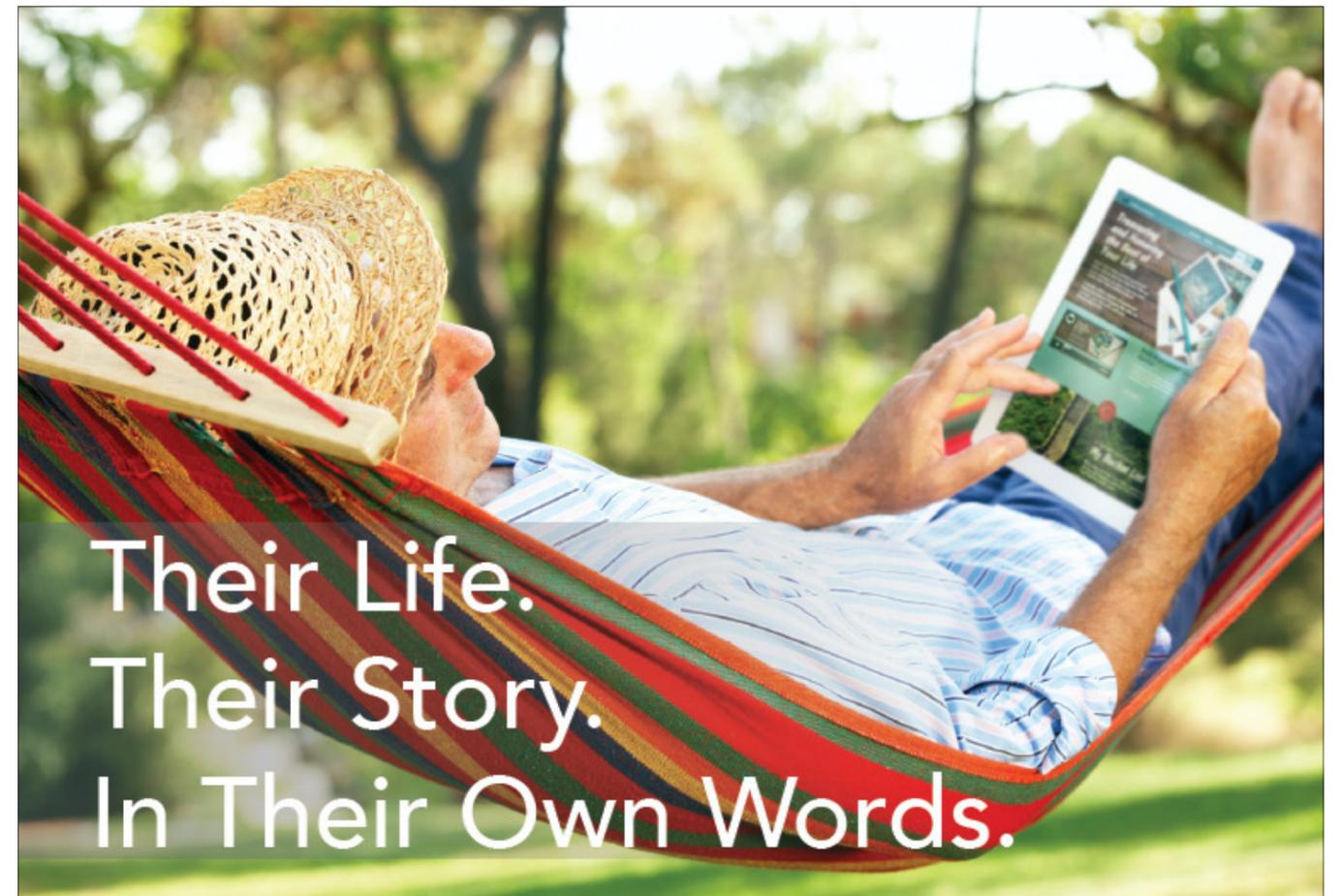
NFDA has gathered an impressive line-up of cremation authorities who will impart the tools and knowledge funeral professionals need to provide exemplary service and increase the value – and profit – of their cremation business. Conference attendees will learn from:

Robert Biggins, CFSP, CPC, owner of Magoun-Biggins Funeral Home in Rockland, Mass; T. Scott Gilligan, legal counsel for NFDA; Cody Jones, owner of Callaway-Jones Funeral & Cremation Centers in Bryan, Texas; Mike Nicodemus, CCO, vice president of cremation services for NFDA; Lacy Robinson, CFSP, NFDA director of member development; Kurt Soffe, CFSP, CCO, co-owner of Jenkins-Soffe Funeral Homes and Cremation Center in South Jordan, Utah; William Wappner, CFSP, CCO, co-owner of Wappner Funeral Directors in Mansfield, Ohio

These experts will share insights on a variety of topics such as:

- Seizing the Cremation Opportunity
- Boost Your Business as a Third-party Provider
- Elevate Your Impact in a Small to Medium Market
- Cremation CYA
- Your Ultimate Guide to Cremation Arranging
- A Funeral Home Facelift for Today's Family Back to the Funeral

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Kate Brown, Governor

Department of Consumer and Business Services
Office of Ombudsman for Injured Workers
350 Winter St NE, Room 160
PO Box 14480
Salem, OR 97309-0405
503-378-3351 or 800-927-1271
Fax 503-373-7639
www.oregon.gov/DCBS/OIW

Oregon Workers' Compensation Benefits for Accepted Fatal Injuries

New Benefit Levels effective January 1, 2018

Benefits apply to Oregon injured workers subject to ORS Chapter 656 with dates of injury on or after January 1, 2018. Benefits are not due until claim acceptance.

Final Disposition & Funeral expenses:

\$19,260.20 (unpaid balance paid to worker's estate)

Spouse = \$2,792.87 a month

Children: combined max = \$5,585.32 a month

Children (up to age 19) = \$1,047.27 a month

Children age 19 to 26 are allowed benefits while attending higher education or GED courses for a maximum of 48 months.

Note: Children (age 19 to 26) without a living parent = \$2,792.87 for benefits received while attending higher education.

Other Dependents: combined max = \$418.91 a month

"Other Dependents" are named relatives who were dependent, in whole or in part, on the worker. Benefit is based on 50% of average monthly support actually received from the worker during the previous 12 months.

For questions regarding Oregon Workers' Compensation:

Jennifer Flood, Ombudsman for Injured Workers
Department of Consumer & Business Services
Toll-free: 800-927-1271 ext. 7-7031
Local (Salem): 503-947-7031
Email: jennifer.r.flood@state.or.us

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The Cremation Retreat will also feature collaborative roundtable discussions with peers and a panel discussion during which attendees can ask the experts their most pressing questions. Attendees will be able to kick back and relax – and network with fellow funeral professionals – during the Welcome Reception the evening of February 23; February 24 will feature the *Great Big Giveaways* during which attendees will have a chance to win exciting prizes.

"My biggest takeaway was this: focus on the families. You can get bogged down with day-to-day tasks and meeting the needs of the business, but it's really about focusing on families; it's really about being impactful and being of service to them," added Hill. "As long as you ground yourself with that thought and with that perspective, everything else falls into place. For the final session to send us out with that message, I thought was incredibly helpful."

If they wish, attendees can kick-off off their Cremation Conference experience by earning their cremation certification. NFDA will host its Cremation Certification Program February 23. Created by funeral directors, for funeral directors, this is a must-have certification for anyone who offers cremation to the families they serve – even if they do not own a crematory. For more information about this program, visit www.nfda.org/cremationcertification.

NFDA members who register for both the Cremation Conference and the Cremation Certification Program can save \$100 on the fee for the certification seminar.

Boasting 20 resort acres, the Tradewinds Island Resort offers a variety of adventures, along with plenty of ways to relax in the sand. Beach and water activities, sports and fitness opportunities, a premier spa and plenty of delectable restaurant options to meet your wants and needs. NFDA has secured a limited number of rooms at the Tradewinds Island Resort for the discounted rate of \$189 plus tax (single/double) for Cremation Conference attendees. The deadline to book a room is January 19, 2018.

Complete details about the NFDA Cremation Conference, including the event schedule, speaker biographies, and information about how to register and make hotel reservations, is available on the NFDA website, www.nfda.org/cremationconference.

NFDA is the world's leading and largest funeral service association, serving 19,700 individual members who represent more than 10,000 funeral homes in the United States and 49 countries around the world. NFDA is the trusted leader, beacon for ethics and the strongest advocate for the profession. NFDA is the association of choice because it offers funeral professionals comprehensive educational resources, tools to manage successful businesses, guidance to become pillars in their communities and the expertise to foster future generations of funeral professionals. NFDA is headquartered in Brookfield, Wis., and has an office in Washington, D.C. For more information, visit www.nfda.org.

Training by Dr. Alan Wolfelt Prepares Funeral Directors to Educate Families and Communities About the Value of Funerals

Reprinted from a Center for Loss and Life Transition Press Release, January 2018

The Center for Loss and Life Transition announces an upcoming training session for funeral directors: June 18-20, 2018 in Fort Collins, Colorado.

Entitled "Opening Your Community's Eyes to WHY We Need Funerals," the three-day workshop, facilitated by educator Dr. Alan Wolfelt, will review why humans have had funerals since the beginning of time and explain how each of the elements of the ceremony—from visitation to music to the gathering after—are essential components of the funeral. The purpose of the training is to educate and motivate funeral directors so they can in turn educate families, which will help ensure the creation of complete, meaningful funeral experiences. A companion workbook, posters, and brochures, also written by Dr. Alan Wolfelt, are included in the seminar materials.

Participants will be encouraged to rethink their roles and responsibilities, focus on educating families, overcome common objections that families have to funerals, and reinvigorate funerals in their communities. The training also features a model for integrating the WHY of meaningful funerals into the arrangement conference. In addition, this seminar is designed to immerse participants in the content so thoroughly that they'll be well-prepared to return to their funeral homes or other organizations and, using the workbook and their newly practiced skills, train the rest of their staff in this inspiring and practical model.

As one recent participant in this training noted, "This past year we implemented Dr. Wolfelt's WHY training with our staff and have seen immediate results. We have put a focus on educating families about 'WHY We Have Funerals' and making sure we provide every family with every option, not as a yes-no question but rather educate them so they can make an informed choice. We highly recommend that you attend this training if you want to have fewer cremations without services!"

Author, educator, and grief counselor Dr. Alan Wolfelt serves as Director of the Center for Loss and Life Transition in Fort Collins, Colorado. He is the author of numerous books, including *A Tale of Two Funerals*, *Creating Meaningful Funeral Experiences*, and *Funeral Home Customer Service A to Z*. Dr. Wolfelt also writes a regular column on customer service for *The Director* magazine. For more information or to reserve a seat in the seminar, call (970) 226-6050 or visit www.centerforloss.com.

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For appointments, please contact:
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mounthoodmockarrangements@gmail.com



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Reminder: Reduced Fee For Additional Copies Of Death Records Ending

Effective January 1, 2018, additional copies of death certificates will no longer be discounted.

All death certificates will be \$25.00 per copy. This is the second round of a two-step fee implementation process.

The first round occurred on January 1, 2016, when the fee for the first copy was increased from \$20 to \$25.

Updated order forms will be available mid-December at our website: www.healthoregon.org/chs.

Information on the new fees can be found at www.healthoregon.org/feechanges.

If you have any questions please contact Jennifer Woodward at 971.673.1185 or jennifer.a.woodward@state.or.us.

Governor Brown Announces Leadership Change at DCBS

Reprinted from a DCBS Press Release, 12/13/2017

Oregon Gov. Kate Brown today appointed Cameron Smith as the director of the Department of Consumer and Business Services (DCBS), Oregon's largest business regulatory and consumer protection agency. Pending Senate confirmation, Smith replaces Patrick Allen, who left DCBS in August to be the director of the Oregon Health Authority.

Smith comes to DCBS from the Oregon Department of Veterans' Affairs (ODVA), where he took the helm as director in 2013. From 2009 to 2013, Smith served as senior policy advisor to Governors John Kitzhaber and Ted Kulongoski, managing a portfolio that covered both veterans' affairs and public safety issues. Before state government, Smith served five years in the United States Marine Corps as a captain, completing three tours of duty in Iraq. He is a graduate of Carleton College in Minnesota.

Smith's first day as DCBS director is Dec. 21, 2017.

Additions To The Executive Team At The Dodge Company

Reprinted from a Dodge Press Release, 1/9/2018

Debbie Dodge recently announced that Kristin Doucet has been appointed Vice President (VP) of Operations. Kristin joined Dodge in 2000 as an administrative assistant and has been an invaluable member of the management team at Dodge. Now as VP of Operations, she will be responsible for day to day operations and oversight of various departments at Dodge's Billerica headquarters.

Tim Collison, currently the Vice President of Sales & Marketing, has been appointed Chief Operating Officer (COO). Tim will continue with his responsibilities in Sales & Marketing, while taking on more responsibility, overseeing overall operations. Tim began with Dodge in 1986 as a sales representative in Michigan, accepted the position of Sales Manager in 2006, and was appointed Vice President of Sales & Marketing in 2008.

Family owned and operated since 1893, The Dodge Company is the world's most diverse supplier to the funeral industry. Dodge provides products for all areas of funeral service including chemicals, instruments, supplies, urns, e-commerce websites and technical training seminars.



Many funeral homes that have turned to FDLIC have seen their preneed programs grow, and have benefitted from our unique, versatile and forward-thinking approach to reaching "Baby Boomers." Why not upgrade your preneed program with FDLIC? Striving daily to be "the best, most-respected provider of service to the funeral industry!"

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For more information on our endorsed providers or our discount programs, call the OFDA Office at 503.639.1186



*On behalf of the **Lions Vision Gift** and **Community Tissue Services**, we would like to recognize the extraordinary commitment to families each of you demonstrates when we work together to honor the final wishes of donors and their loved ones.*

We know the impact eye and tissue donation has on your funeral home's practices and offer our deepest thanks to funeral directors for helping us provide outstanding customer service to donor families.

We are united in the common goal of serving our communities, and know what an integral part funeral industry staff play in honoring the wishes of donors and their loved ones.

*Thousands of patients are in need of an organ, cornea, or tissue transplant to live healthier and longer lives. **One donor can save and/or improve quality of life for up to 75 people in need.** Working together, we continue to turn some of our community's most heart wrenching tragedies into improved quality of life, or even life itself, for others.*

We are available to you for questions and concerns regarding eye & tissue donation and are happy to provide information, in-services, and materials for staff and families.

For more information please contact our donor referral line at

800-605-8712 or 503-808-7000

You have the power to Donate Life. Be an organ, eye, and tissue donor.